October 20, 2021

Seamless Undocumented Evaluations

The USPS committed to continue to perform analysis on Seamless Undocumented mail as requested by Industry during the June MTAC sessions.

We have developed an off-line process to evaluate undocumented pieces being reported to participating Seamless Acceptance mailers to determine if they can be associated to eDocs that are more than 45 days old from the reported undocumented scan date.

Currently, this process is performed just days prior to the Scorecard being locked to issue assessments. When pieces are able to be associated to an eDoc, they will be removed from the Mailer Scorecard and would not contribute to a mailer's Seamless Undocumented assessment.

USPS has already implemented this process to remove undocumented errors during the assessment periods of June, July, August, and September. Mailers that had been impacted during each of these months were notified via email to the VAE of their eDoc submitter CRID.

We will continue to perform analysis on Seamless Undocumented reporting and plan to continue this undocumented error removal process during this year's Peak Mailing Season. Mailers impacted by this error removal process should see errors removed from their Mailer Scorecard just prior to the Scorecard being locked on the 10th of the following month.

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